

Participant Satisfaction In CARNet's Online Courses

CUC 2005

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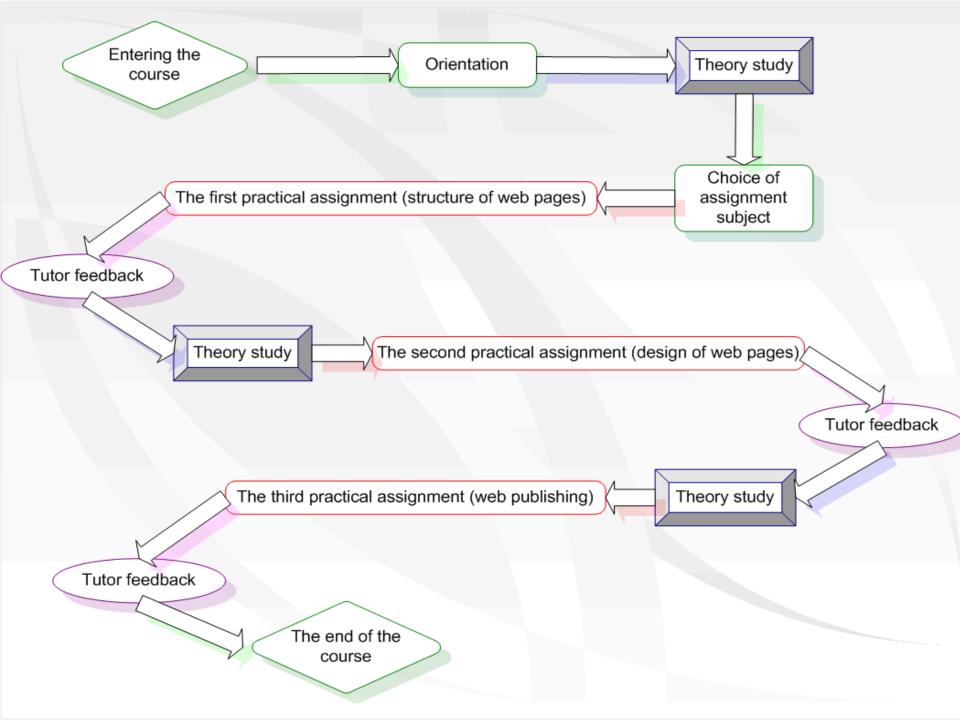
Edupoint's Online Courses

Analysed courses

- Searching of online databases
- Development of online courses with WebCT
- Development of web pages with FrontPage
- Prerequisites for attending a course
 - Basic computer skills
 - Elementary Internet use
 - English

Course Structure

- Duration: four weeks
- Tutored and not tutored versions
- Tutored version is strongly tutored
- Individualised learning student chooses work tempo, subjects for practises...
- Learning is problem-orientated and applicationorientated
- During the course a student is obliged to make two practical exercises and final work



The Role Of a Tutor

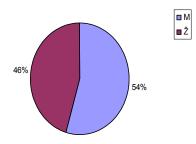
- Communication with tutor e-mail and forum
- Tutor gives feedback to all exercises
- Tutor answers all other questions, leads a student according to previous knowledge, solves technical problems...

Analysis base

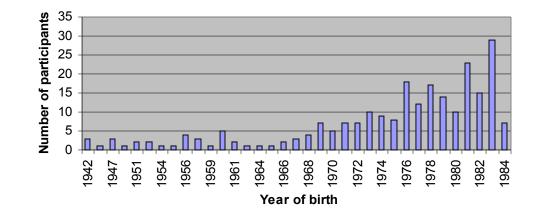
- Courses held January-June 2005
- Total of 303 participants from 52 places
 - Searching of online databases 63
 - Development of online courses with WebCT 60
 - Development of web pages with FrontPage 184
- Analysis mostly based on population smaller than 303 due to lack of data

Participant distribution - sex&age

Participant distribution according to sex



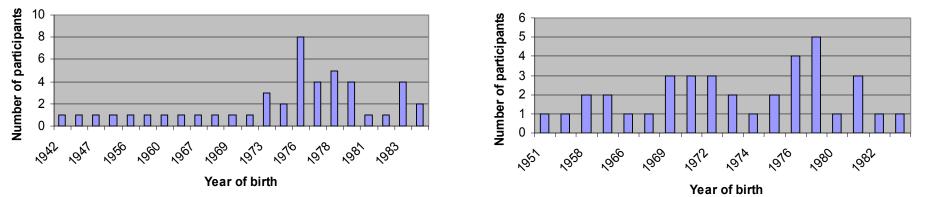
Participant distribution according to age (n=239)



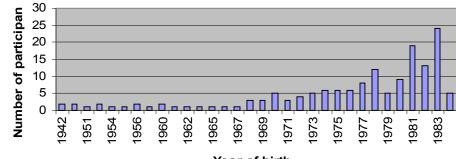
Participant distribution – age structure per course

Participant distribution for the course "Searching of online databases" according to age (n=46)

Participant distribution for the course "Development of online courses with WebCT" according to age (n=37)

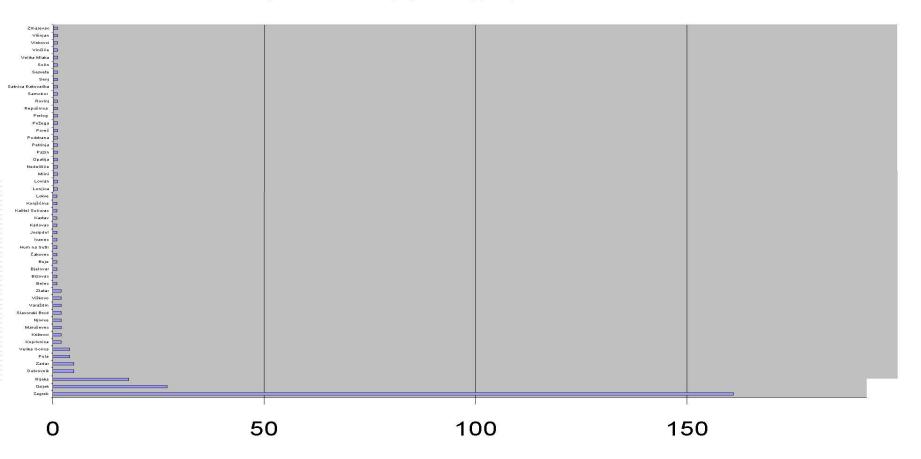


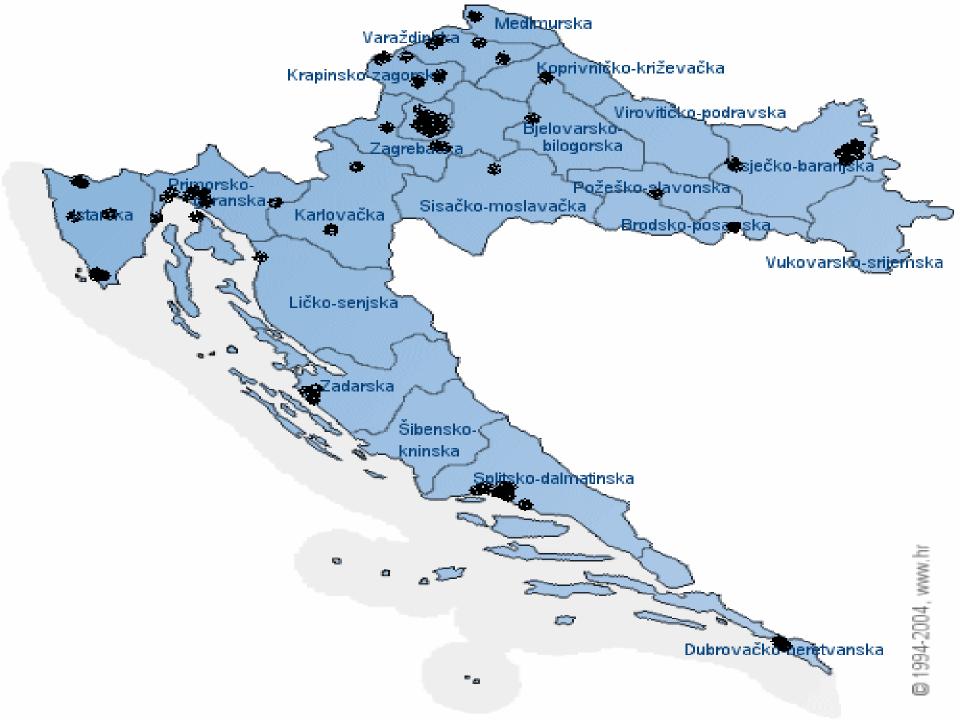
Participant distribution for the course "Development of web pages with FrontPage" according to age (n=156)



Participant distribution per place of living

Participant distribution according to place of living (n=291).

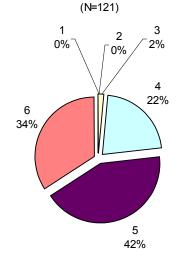




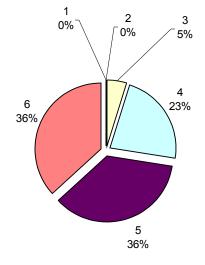
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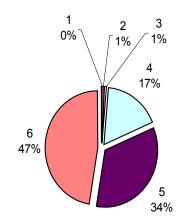
Questionnaire – course content

 $\label{eq:course} \mbox{Course content is understandible and easy to follow} \, .$



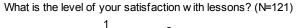
Course content is interesting and attractive.(N=121)

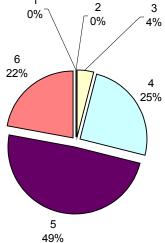




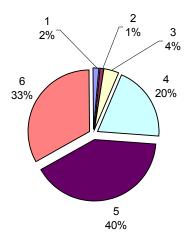
Course content is concentrated on practise. (N=121).

Questionnaire – lessons and assessments

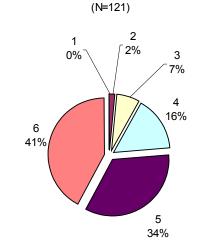




What is the level of your satisfaction with assessments? (N=121)

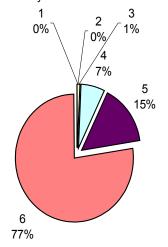


Questionnaire – technical aspects



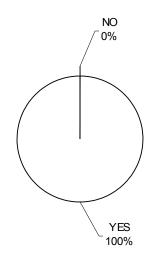
What is the level of your satisfaction with tehcnical aspects of the course (WebCT tool, connection speed, login)?

Questionnaire – tutors

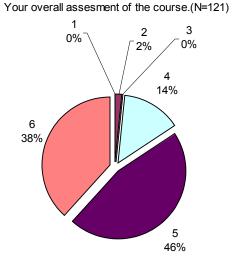


What is the level of your satisfaction with tutor? (N=121)

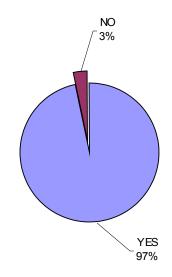
Would you choose the same tutor for another course? (N=121)



Questionnaire – overall satisfaction



Would you like to participate in more online courses? (N=121)



Conclusion

- Courses reach the unreachable 52 places in Croatia
- Marks are rather high hard to make conclusions
- Still, according to our participants courses could be
 - Simpler
 - Easier to follow
 - More interesting
 - And technically better
- Tutors are graded extremely high, as well as courses in total
- Despite smaller problems, participants want to follow more online courses
- Edupoint's courses show good practise of online education in Croatia!

Thanks for your attention!

WebCT	myWebCT Nastavak tečaja Karta tečaja Provjera preglednika Odjava Pomoć		
	Izrada online tečaja pomoću WebCT-a - wsa		
⊽ Izbornik tečaja	Početna stranica > Elektronička pošta > Nova pošta		
Početna stranica Upute Sadržaj Komunikacijski alati Rasprave Elektronička pošta Kalendar Provjera znanja Alati za polaznike Demo tečajevi	Poruke pošte: Nova pošta Pisanje poruke Ažuriranje ispisa Pretraga Označavanje kao pročitanog		
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	U ovom pretincu nema nepročítanih poruka.		
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	Pisanje	poruke pošte	Odabir primatelja
	Adresa:	TUTOR Pregledavanje	Odabir Poništenje
	Predmet:	NEED HELP!	Odaberite jednu ili više osoba koje će primiti Vašu p
	Poruka:	HELLO I NEED HELPI Visina područja uređivanja: 12 • Promjena veličine C Nemojte tekst postaviti oko slike / (• Postavljanje teksta oko slike Program za uređivanje HTML-a Jednadžba: Izrada jednadžbe • Program za uređivanje jednadžbi	CARNet Edupoint (Napredni_WebCT_wsa) Maja Cvitković (mcvitkov2) Karolina Horvatinčić (khorvatincic) Petar Jandic (petar.jandric) Gordana Jugo (gjugo) Martina Mlađan (mmladjan) Sonja Priščan (spriscan) Student Wsa (wsa)
	Prilozi: Slanje	Browse Prilaganje datoteke Nema priloženih datoteka. Pregled Poništenje Pohranjivanje koncepta	
			¥

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