

Enid O'Shea has worked for many years at the IT department of the University of Wales Swansea in a variety of end-user support roles. Since August 2000 she has managed the JISC funded Regional Support Centre, RSC Wales, which supports the FE colleges in Wales and has a remit to promote and support the development of elearning in the sector.
<E.OShea@Swansea.ac.uk>