

New ways of police communication

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Introduction

- New communication technology (internet, e-mail, www) in police
- Education police officers in field of information communication

Today's situation

- Police officers do not use information technology,
- Communication between citizens and police is more difficult because personal contacts,
- Communication between media and police is limited on communication only when the police call a media conference.

- We studied a police station in Zagreb.
- Communication between the police, police and their leaders holds a high rate of written materil which is constantley repeated.
- Because of the work in shifts, it's difficult to catch the police officer in his shift.

We propose

- Every police officer must have an e-mail address in the police station,
- Every police station must have a www adress inside the ministry of interior,
- Creating news groups inside the ministry of interior for the specialilization of the police work

Possible benefits

- Police officers have been available 24 hours a day, whether on duty or not,
- Citizens would have the opportunity to send information to the police officers or police station without personal contact,
- Written communication inside the police would be taken down to a minimum,

- Valuable information for the community (HAK, TV, radio, news papers) would be constantly available on the www pages police stations or ministry of interior

Some defaults

- No trust between the police and citizens,
- Impossible to use information technology in all police works,
- Large expenceis in inplementation information technology in all of the police stations

Conclusion

- Large deductions inside of the police communications,
- Better co-operation between distant, police stations and police officers,
- Immediately delivering information to the community and media